

## **WORKLOAD NARRATIVE**

### **FIELD OPERATIONS**

#### **December 2017**

**Workload:** In December, new cases for all programs [15,331] were 14% below the 2017 average and at their lowest level since **January 2000**. While closed cases [16,909] were 6% below their norm, dispositions exceeded verifications for the second straight month. The open inventory [22,250] fell to a nine month low and ended the year 8% below the average for 2017.

For the entire year of 2017, the field verified 212,885 cases in all programs. This was a reduction of 3% from 2016. Dispositions for the year equaled 216,089, or 2% fewer decisions than the previous year. The open balance fell by 14% during the year. This was the seventh consecutive year in which the number of new appeals has fallen and in which the open inventory has been reduced.

**UI.** In UI, new cases [13,998 cases; 8,231 appellants] were 14% below the average for the year and represented the smallest intake since **February 2001**. UI dispositions [15,369 cases; 9,037 appellants] were 6% below their average level and exceeded intake for the second consecutive month. The open balance [13,798 cases; 8,113 appellants] fell to an eight month low and ended the year 7% below the average for 2017. The inventory of extension cases is now 1.5% of the entire UI workload.

For the entire year of 2017, the field verified 195,376 UI and extension cases [114,881 appellants] and issued 196,119 decisions [115,318 appellants]. These represented a decrease of 4% from 2016. This was the seventh consecutive year with falling UI intake and output, and the first time since **2001** in which either the number of verifications or dispositions was below 200,000 cases. The open inventory fell by 8% for the entire year. This was the eighth consecutive year the open inventory was reduced. During those eight years, the open caseload has fallen by 81%.

**DI.** In December, work remained slow for disability. The number of appeals [778] was 19% below the 2017 average and represented the smallest intake since December 2012. Dispositions [884] were 8% below their norm, but exceeded intake for the first time in five months. The open inventory [1,441] fell to a four month low but is still 4% greater than average for this year.

For the entire year of 2017, the field verified 11,505 DI cases. This was an increase of 3% from 2016. The field issued 11,475 dispositions, representing a 1% increase from the previous year. During 2017, the open DI caseload rose by 24 cases.

**Tax, Rulings, Other.** In tax, the number of new petitions [297] was 51% above the average and represented the highest intake since June 2015. Nevertheless, dispositions [382], which have been almost identical for each of the last four months, exceeded intake for the 12<sup>th</sup> consecutive time. The open inventory [3,026] fell to its lowest level since November 2013. There was a dramatic drop-off in tax rulings in December coupled with the highest number of new petitions in five months. As a result, intake exceeded output for the first time in eight months. The open inventory [2,202] is still 15% below the average for 2017. There was progress on the regular ruling and other inventory for the second straight month, but the inventory remains 12% higher than the norm this year. During December, the field received seven new DUA appeals, and closed out four disaster benefit cases.

For the entire year of 2017, CUIAB received 2,366 new tax petitions. This was 8% below the total for 2016 and represented the smallest intake since 2010. There were 4,088 dispositions, which was an increase of 72% from 2016 and represented the **largest output ever for field operations**. This was the first time since 2013 in which dispositions exceeded verifications for tax cases. During the year, the field verified 1,225 tax ruling cases, which was up 14% from 2016 but below the 2015 and 2014 totals. There were 1,993 tax ruling dispositions, which was an increase of 55% from 2016 and also represented the **largest output ever for field operations**. There were 2,413 verifications and 2,434 dispositions for all other cases, which represented a four year high in both categories. During the year, the open inventory of these cases fell by just 24 cases.

**Case Aging and Time Lapse.** The field missed the 30-day time lapse standard [53.6%] for the second straight month. However, for the first nine months of the DOL reporting year, we have issued 64.7% of the UI decisions within 30 days and will pass muster so long as our percentage exceeds 45.8% for the next three months. 45-day time lapse [81.0%] met DOL mandates for the 12<sup>th</sup> straight month and is running at 86.3% for the reporting year. Average case age was at 29.1, which was the 13<sup>th</sup> consecutive month we were in compliance with that measure. In regards to the extension cases, time lapse improved from November with 30-day

cases at 36.7% and 45-day cases at 75.3%. On the flip side, average case age took a hit and increased to 38 days.

# UI CY TRENDS - FO

Program Codes 1, 2, 3, 4, 5, 6, 8, 23, 24, 28, 29, 30, 31, 33, 34, 35, 36, 37, 38, 41, 42

## NEW OPENED CASES

CY	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr Avg Chg
2014	29,259	24,091	26,279	30,284	26,654	24,702	24,330	22,177	21,805	21,462	16,062	19,991	287,096	<b>23,925</b>		
2015	17,415	16,163	19,647	21,674	18,055	19,418	20,036	18,448	17,611	19,209	16,111	17,146	220,933	<b>18,411</b>	77%	-5,514
2016	16,472	15,966	18,071	18,348	17,340	18,040	16,201	18,807	16,775	16,025	15,343	15,199	202,587	<b>16,882</b>	92%	-1,529
2017	16,461	14,507	18,941	16,700	17,147	16,497	16,356	18,284	15,336	16,639	14,510	13,998	195,376	<b>16,281</b>	96%	-601

Multi 12  
 UI registrations to date are down 4% from 2016, down 12% from 2015, and down 32% from 2014  
 UI registrations monthly average is down 4% from 2016, down 12% from 2015, and down 32% from 2014

## CLOSED CASES

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr Avg Chg
2014	26,057	25,250	26,573	26,957	27,140	25,221	25,688	24,541	20,520	23,658	17,228	18,900	287,733	<b>23,978</b>		
2015	19,584	20,754	20,060	19,749	18,729	19,303	19,666	17,767	17,577	18,931	15,488	17,087	224,695	<b>18,725</b>	78%	-5,253
2016	15,904	17,321	19,541	15,807	17,320	17,645	15,409	18,700	16,349	17,115	15,625	17,438	204,174	<b>17,015</b>	91%	-1,710
2017	16,421	17,230	19,012	14,983	16,195	16,790	14,141	18,445	14,896	16,632	16,005	15,369	196,119	<b>16,343</b>	96%	-671

Multi 2/5 2/12  
 UI dispositions to date are down 4% from 2016, down 13% from 2015, and down 32% from 2014  
 UI dispositions monthly average is down 4% from 2016, down 13% from 2015, and down 32% from 2014

## BALANCE OPEN CASES

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.	% Chg of Avg	Yr-Yr Avg Chg
2014	25,994	24,779	24,421	27,670	27,131	26,548	25,113	22,670	23,888	21,619	20,404	21,447	<b>24,307</b>		
2015	19,211	14,570	14,111	15,981	15,268	15,304	15,571	16,198	16,183	16,430	17,047	17,067	<b>16,078</b>	66%	-8,229
2016	17,568	16,169	14,610	17,117	17,104	17,469	18,206	18,246	18,640	17,514	17,208	14,922	<b>17,064</b>	106%	986
2017	14,930	12,175	12,067	13,743	14,654	14,329	16,526	16,327	16,750	16,720	15,209	13,798	<b>14,769</b>	87%	-2,295

Multi 12 12  
 UI balance to date is down 13% from 2016, down 8% from 2015, and down 39% from 2014  
 UI balance monthly average is down 13% from 2016, down 8% from 2015, and down 39% from 2014

	2016	2015	2014	chg 2017 avg	chg 2017 YTD
	87%	92%	61%		
	87%	92%	61%		

**DI CY TRENDS - FO**  
Program Codes 7, 10, 11, 12, 16 & 20

**NEW OPENED CASES**

CY	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr Avg Chg
2014	1,004	958	979	1,158	1,088	1,131	1,352	1,027	1,113	1,102	815	1,062	12,789	<b>1,066</b>		
2015	1,104	990	1,035	1,085	1,019	1,141	1,205	1,158	1,004	992	871	921	12,525	<b>1,044</b>	98%	-22
2016	861	995	1,140	979	944	974	790	1,013	884	850	857	856	11,143	<b>929</b>	89%	-115
2017	1,039	911	1,046	1,085	1,003	1,068	822	997	926	997	833	778	11,505	<b>959</b>	103%	30

DI registrations to date are up 3% from 2016, down 8% from 2015, and down 10% from 2014

DI registrations monthly average is up 3% from 2016, down 8% from 2015, and down 10% from 2014

**CLOSED CASES**

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr Avg Chg
2014	835	891	958	927	1,047	1,038	1,024	1,101	1,241	1,165	965	1,073	12,265	<b>1,022</b>		
2015	1,144	1,230	1,376	1,045	939	978	1,149	1,052	906	1,034	850	964	12,667	<b>1,056</b>	103%	33
2016	927	964	852	1,111	1,096	1,062	864	967	789	854	873	1,031	11,390	<b>949</b>	90%	-106
2017	1,225	932	998	884	1,240	826	940	910	865	974	797	884	11,475	<b>956</b>	101%	7

DI dispositions to date are up 1% from 2016, down 9% from 2015, and down 6% from 2014

DI dispositions monthly average is up 1% from 2016, down 9% from 2015, and down 6% from 2014

**BALANCE OPEN CASES**

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr Avg Chg
2014	1,469	1,536	1,557	1,788	1,830	1,922	2,250	2,176	2,048	1,984	1,834	1,823		<b>1,851</b>		
2015	1,782	1,542	1,198	1,237	1,318	1,480	1,534	1,639	1,737	1,694	1,715	1,672		<b>1,546</b>	83%	-306
2016	1,605	1,636	1,924	1,791	1,638	1,549	1,475	1,520	1,614	1,609	1,593	1,417		<b>1,614</b>	104%	69
2017	1,232	1,210	1,257	1,458	1,220	1,463	1,342	1,429	1,490	1,511	1,547	1,441		<b>1,383</b>	86%	-231

DI balance to date is down 14% from 2016, down 11% from 2015, and down 25% from 2014

DI balance monthly average is down 14% from 2016, down 11% from 2015, and down 25% from 2014

2016	86%	86%		
2015	89%	89%		
2014	75%	75%		
chg 2017 avg		chg 2017 YTD		

# Tax Ruling CY TRENDS - FO

Program Codes 19

## NEW OPENED CASES

CY	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr Avg Chg
2014	14	66	243	421	372	50	15	24	13	3	1	5	1,227	102		
2015	1	55	215	333	176	124	58	19	25	65	168	201	1,440	120	117%	18
2016	147	156	96	198	28	53	64	51	19	9	78	176	1,075	90	75%	-30
2017	261	49	242	198	25	73	104	31	17	87	46	92	1,225	102	114%	13

DI registrations to date are up 14% from 2016, down 15% from 2015, and even with 2014

DI registrations monthly average is up 14% from 2016, down 15% from 2015, and even with 2014

## CLOSED CASES

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr Avg Chg
2014	126	162	24	27	36	55	81	24	49	88	24	18	714	60		
2015	31	10	79	52	106	111	145	95	116	98	96	42	981	82	137%	22
2016	46	38	108	102	49	160	135	213	144	78	116	98	1,287	107	131%	26
2017	75	453	105	180	212	154	163	162	149	136	148	56	1,993	166	155%	59

DI dispositions to date are up 55% from 2016, up 103% from 2015, and up 179% from 2014

DI dispositions monthly average is up 55% from 2016, up 103% from 2015, and up 179% from 2014

## BALANCE OPEN CASES

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.	% Chg of Avg	Yr-Yr Avg Chg
2014	2,177	2,081	2,296	2,690	3,025	3,022	2,924	2,924	2,887	2,803	2,779	2,756	2,697		
2015	2,726	2,770	2,906	3,185	3,256	3,269	3,182	3,105	3,014	2,980	3,052	3,211	3,055	113%	358
2016	3,312	3,430	3,417	3,513	3,490	3,383	3,311	3,142	3,009	2,941	2,903	2,980	3,236	106%	181
2017	3,166	2,762	2,898	2,917	2,730	2,649	2,579	2,449	2,317	2,268	2,166	2,202	2,592	80%	-644

DI balance to date is down 20% from 2016, down 15% from 2015, and down 4% from 2014

DI balance monthly average is down 20% from 2016, down 15% from 2015, and down 4% from 2014

2016	80%	80%	
2015	85%	85%	
2014	96%	96%	
chg 2017 avg		chg 2017 YTD	

**TAX CY TRENDS - FO**  
Program Codes 15, 17, 18, 32, 45, 46, 47, 48, 49

**NEW OPENED CASES**

CY	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr Avg Chg
2014	232	320	285	230	222	217	217	234	255	178	253	253	2,896	<b>241</b>		
2015	124	197	271	194	189	300	247	235	177	136	268	270	2,608	<b>217</b>	90%	-24
2016	127	244	253	141	254	170	169	269	281	213	178	282	2,581	<b>215</b>	99%	-2
2017	122	187	189	127	233	222	162	246	143	191	247	297	2,366	<b>197</b>	92%	-18

Tax registrations to date are down 8% from 2016, down 9% from 2015, and down 18% from 2014

Tax registrations monthly average is down 8% from 2016, down 9% from 2015, and down 18% from 2014

**CLOSED CASES**

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr Avg Chg
2014	208	265	232	129	257	300	200	149	195	174	145	120	2,374	<b>198</b>		
2015	81	150	143	212	252	272	196	93	64	76	81	139	1,759	<b>147</b>	74%	-51
2016	121	73	141	164	160	285	512	264	178	161	138	171	2,368	<b>197</b>	135%	51
2017	316	247	280	247	265	362	377	423	388	392	389	382	4,068	<b>339</b>	172%	142

Tax dispositions to date are up 72% from 2016, up 131% from 2015, and up 71% from 2014

Tax dispositions monthly average is up 72% from 2016, up 131% from 2015, and up 71% from 2014

**BALANCE OPEN CASES**

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.	% Chg of Avg	Yr-Yr Avg Chg
2014	3,276	3,328	3,381	3,482	3,447	3,363	3,379	3,463	3,523	3,526	3,633	3,766	<b>3,464</b>		
2015	3,808	3,854	3,979	3,961	3,897	3,923	3,969	4,112	4,223	4,283	4,470	4,574	<b>4,088</b>	118%	624
2016	4,580	4,742	4,853	4,830	4,918	4,802	4,458	4,453	4,547	4,598	4,638	4,749	<b>4,681</b>	115%	593
2017	4,555	4,494	4,403	4,278	4,243	4,101	3,879	3,702	3,455	3,255	3,111	3,026	<b>3,875</b>	83%	-806

Tax balance to date is down 17% from 2016, down 5% from 2015, and up 12% from 2014

Tax balance monthly average is down 17% from 2016, down 5% from 2015, and up 12% from 2014

2016	83%	83%
2015	95%	95%
2014	112%	112%
chg 2017 avg		chg 2017 YTD

# RULING-OTHER CY TRENDS - FO

Program Codes 9, 13, 14, 21, 22, 40, 44

## NEW OPENED CASES

CY	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr Avg Chg
2014	142	157	159	370	229	178	216	193	177	116	70	128	2,135	<b>178</b>		
2015	96	97	114	131	220	170	189	235	98	79	60	179	1,668	<b>139</b>	78%	-39
2016	169	93	114	220	120	176	250	111	220	239	194	116	2,022	<b>169</b>	121%	30
2017	95	149	165	212	339	360	255	186	219	177	90	166	2,413	<b>201</b>	119%	33

Ruling/Other registrations to date are up 19% from 2016, up 45% from 2015, and up 13% from 2014  
 Ruling/Other registrations monthly average is up 19% from 2016, up 45% from 2015, and up 13% from 2014

## CLOSED CASES

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr Avg Chg
2014	78	221	264	103	120	58	93	82	220	121	136	266	1,762	<b>147</b>		
2015	85	129	836	191	180	95	126	81	80	95	90	53	2,041	<b>170</b>	116%	23
2016	74	80	112	117	189	148	155	120	67	129	238	246	1,675	<b>140</b>	82%	-31
2017	259	477	303	225	133	127	114	221	98	82	177	218	2,434	<b>203</b>	145%	63

Ruling/Other dispositions to date are up 45% from 2016, up 19% from 2015, and up 38% from 2014  
 Ruling/Other dispositions monthly average is up 45% from 2016, up 19% from 2015, and up 38% from 2014

## BALANCE OPEN CASES

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.	% Chg of Avg	Yr-Yr Avg Chg
2014	1,547	1,485	1,371	1,639	1,750	1,870	1,990	2,098	2,055	2,048	1,982	1,841	<b>1,806</b>		
2015	1,854	1,821	1,096	1,036	1,076	1,151	1,214	1,368	1,384	1,369	1,335	1,462	<b>1,347</b>	75%	-459
2016	1,557	1,570	1,572	1,673	1,601	1,628	1,724	1,717	1,869	1,979	1,935	1,807	<b>1,719</b>	128%	372
2017	1,643	1,316	1,178	1,166	1,370	1,602	1,743	1,708	1,829	1,924	1,837	1,783	<b>1,592</b>	93%	-128

Ruling/Other balance to date is down 7% from 2016, up 18% from 2015, and down 12% from 2014  
 Ruling/Other balance monthly average is down 7% from 2016, up 18% from 2015, and down 12% from 2014

2016	93%	93%
2015	118%	118%
2014	88%	88%
chg 2017 avg		chg 2017 YTD



# ALL PROGRAM CY TRENDS - FO

## NEW OPENED CASES

CY	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	TOTAL	Avg.	% Chg of Avg	Yr-Yr Avg Chg
2014	30,651	25,592	27,945	32,463	28,565	26,278	26,130	23,655	23,363	22,861	17,201	21,439	306,143	<b>25,512</b>		
2015	18,740	17,502	21,282	23,417	19,659	21,153	21,735	20,095	18,915	20,481	17,478	18,717	239,174	<b>19,931</b>	78%	-5,581
2016	17,776	17,454	19,674	19,886	18,686	19,413	17,474	20,251	18,179	17,336	16,650	16,629	219,408	<b>18,284</b>	92%	-1,647
2017	17,978	15,803	20,583	18,322	18,747	18,220	17,699	19,744	16,641	18,091	15,726	15,331	212,885	<b>17,740</b>	97%	-544

12

All Programs registrations to date are down 3% from 2016, down 11% from 2015, and down 30% from 2014

All Programs registrations monthly average is down 3% from 2016, down 11% from 2015, and down 30% from 2014

## CLOSED CASES

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	TOTAL	Avg.	% Chg of Avg	Yr-Yr Avg Chg
2014	27,304	26,789	28,051	28,143	28,600	26,672	27,086	25,897	22,225	25,206	18,498	20,377	304,848	<b>25,404</b>		
2015	20,925	22,273	22,494	21,249	20,206	20,759	21,282	19,088	18,743	20,234	16,605	18,285	242,143	<b>20,179</b>	79%	-5,225
2016	17,072	18,476	20,754	17,301	18,814	19,300	17,075	20,264	17,527	18,337	16,990	18,984	220,894	<b>18,408</b>	91%	-1,771
2017	18,296	19,339	20,698	16,519	18,045	18,259	15,735	20,161	16,396	18,216	17,516	16,909	216,089	<b>18,007</b>	98%	-400

Multi

2/12

All Programs dispositions to date are down 2% from 2016, down 11% from 2015, and down 29% from 2014

All Programs dispositions average is down 2% from 2016, down 11% from 2015, and down 29% from 2014

## BALANCE OPEN CASES

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.	% Chg of Avg	Yr-Yr Avg Chg
2014	34,463	33,209	33,026	37,269	37,183	36,725	35,656	33,331	34,401	31,980	30,632	31,633	<b>34,126</b>		
2015	29,381	24,557	23,290	25,400	24,815	25,127	25,470	26,422	26,541	26,756	27,619	27,986	<b>26,114</b>	77%	-8,012
2016	28,622	27,547	26,376	28,924	28,751	28,831	29,174	29,078	29,679	28,641	28,277	25,875	<b>28,315</b>	108%	2,201
2017	25,526	21,957	21,803	23,562	24,217	24,144	26,069	25,615	25,841	25,678	23,870	22,250	<b>24,211</b>	86%	-4,104

12

All Programs balance to date is down 14% from 2016, down 7% from 2015, and down 29% from 2014

All Programs balance monthly average is down 14% from 2016, down 7% from 2015, and down 29% from 2014

	2016	2015	2014	chg 2017 avg	chg 2017 YTD
	86%	93%	71%		
	86%	93%	71%		

# FY UI TRENDS-AO

Program Codes 1, 2, 3, 4, 5, 6, 8, 23, 24, 28, 29, 30, 31, 33, 34, 35, 36, 37, 38, 41, 42

## REGISTRATIONS

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
14/15	1,790	1,676	1,563	1,795	1,234	1,332	1,027	1,225	1,534	1,518	1,394	1,056	17,144	1,429		
15/16	1,583	1,480	999	1,070	1,114	1,142	937	967	1,345	1,211	960	1,322	14,130	1,178	82%	-251
16/17	996	986	1,248	964	775	1,010	825	784	1,046	923	962	1,216	11,735	978	83%	-200
17/18	1,122	1,068	806	833	1,062	904							5,795	966	99%	-12

UI registrations July to date are down 81% from 16/17, down 22% from 15/16, and down 38% from 14/15  
 UI registration monthly average is down 1% from 16/17, down 18% from 15/16, and down 32% from 14/15

## DISPOSITIONS

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
14/15	1,518	1,752	1,871	1,503	1,381	1,571	1,348	1,285	1,212	1,271	1,231	1,733		1,473		
15/16	1,782	1,527	1,318	1,139	907	1,345	1,168	799	1,359	919	1,221	678	14,162	1,180	80%	-293
16/17	923	1,325	1,219	1,243	1,035	924	886	975	963	957	1,081	1,065	12,596	1,050	89%	-131
17/18	949	965	831	931	937	1,037							5,650	942	90%	-108

UI dispositions July to date are down 15% from 16/17, down 30% from 15/16, and down 41% from 14/15  
 UI disposition monthly average is down 10% from 16/17, down 20% from 15/16, and down 36% from 14/15

## BALANCE OPEN CASES

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
14/15	2,432	2,349	2,047	2,340	2,181	1,937	1,613	1,549	1,873	2,120	2,277	1,599	24,317	2,026		
15/16	1,394	1,342	1,021	949	1,161	943	713	878	902	1,185	917	1,560	12,965	1,080	53%	-946
16/17	1,631	1,291	1,317	1,033	773	862	797	606	688	651	533	681	10,863	905	84%	-175
17/18	853	953	922	821	944	807							5,300	883	98%	-22

UI balance of open cases to date are down 23% from 16/17, down 22% from 15/16, and down 60% from 14/15  
 UI balance monthly average down 2% from 16/17, down 18% from 15/16, and down 56% from 14/15

16/17	98%	77%
15/16	82%	78%
14/15	44%	40%

chg 14/15 avg chg 14/15 YTD

**FY DI TRENDS-AO**  
Program Codes 7,10, 11, 12, 16 & 20

**REGISTRATIONS**

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
14/15	55	39	59	69	52	71	59	54	57	72	56	51	694	58		
15/16	52	91	72	37	38	54	41	33	60	44	46	60	628	52	90%	-6
16/17	41	51	46	34	40	44	47	56	58	37	32	50	536	45	85%	-8
17/18	37	49	23	43	30	33							215	36	80%	-9

DI registrations July to date are down 16% from 16/17, down 37% from 15/16, and down 38% from 14/15.  
DI registration monthly average is down 20% from 16/17, down 32% from 15/16, and down 38% from 14/15.

16/17	80%	84%
15/16	68%	63%
14/15	62%	62%

chg 14/15 avg chg to 14/15 YTD

**DISPOSITIONS**

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
14/15	45	50	50	55	45	56	59	74	53	59	74	52	672	56		
15/16	80	56	101	87	34	55	39	31	61	37	48	47	676	56	101%	0
16/17	31	65	35	25	56	35	56	59	76	44	39	27	548	46	81%	-11
17/18	54	55	19	30	41	36							235	39	86%	-7

DI dispositions July to date are up 5% from 16/17, down 43% from 15/16, and down 22% from 14/15.  
DI disposition monthly average is down 14% from 16/17, down 30% from 15/16, and down 30% from 14/15.

16/17	86%	95%
15/16	70%	57%
14/15	70%	78%

chg 14/15 avg chg to 14/15 YTD

**BALANCE OPEN CASES**

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
14/15	92	81	91	106	112	82	127	107	111	125	109	106	1,249	104		
15/16	77	112	82	32	37	34	36	38	38	44	43	55	628	52	50%	-52
16/17	65	51	62	71	55	70	61	58	40	33	27	49	642	54	102%	1
17/18	32	26	28	43	34	29							192	32	60%	-22

Open Balance of DI case to date are down 49% from 16/17, down 49% from 15/16, and down 66% from 14/15.  
Open Balance monthly average is down 40% from 16/17, down 39% from 15/16, and down 69% from 14/15.

16/17	60%	51%
15/16	61%	51%
14/15	31%	34%

chg 14/15 avg chg to 14/15 YTD

**FY TAX TRENDS-AO**  
Program Codes 15, 17, 18, 32, 45, 46, 47, 48

**REGISTRATIONS**

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
14/15	1	5	10	5	11	9	3	8	9	5	6	1	73	6		
15/16	6	5	10	5	2	4	9	1	6	4	8	11	71	6	97%	0
16/17	15	15	17	10	7	9	8	6	12	9	14	8	130	11	183%	5
17/18	21	54	20	23	22	7							147	25	226%	14

Tax registrations July to date are up 101% from 16/17, up 359% from 15/16 and down 259% from 14/15  
Tax registration monthly average is up 126% from 15/16, up 297% from 14/15, and up 287% from 13/14

**DISPOSITIONS**

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
14/15	6	10	0	5	7	5	5	13	0	12	10	3	76	6		
15/16	7	9	4	11	4	4	9	11	6	1	3	5	74	6	97%	0
16/17	7	3	4	5	9	5	13	18	16	13	20	6	119	10	161%	4
17/18	8	14	12	11	70	32							147	25	247%	15

Tax dispositions July to date are up 345% from 16/17, up 277% from 15/16 and up 345% from 14/15.  
Tax disposition monthly average is up 147% from 16/17, up 297% from 15/16, and up 287% from 14/15.

**BALANCE OPEN CASES**

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	Avg.	% Chg of Avg	Yr-Yr AvgChg
14/15	22	18	28	27	31	35	33	28	37	30	26	25	28		
15/16	24	20	26	20	19	19	19	9	9	12	17	23	18	64%	-10
16/17	32	44	57	63	60	64	59	47	45	41	35	37	49	269%	31
17/18	50	94	100	114	66	37							77	158%	28

Tax balance of open cases to date is up 44% from 16/17, up 260% from 15/16, and up 186% from 14/15.  
Tax balance monthly average is up 58% from 16/17, up 325% from 15/16, and up 171% from 14/15.

16/17	158%	144%	
15/16	425%	360%	
14/15	271%	286%	
chg 14/15 avg		chg 14/15 YTD	

**FY OTHER TRENDS-AO**  
Program Codes 9,13, 14, 19, 21,22, 40, 44

**REGISTRATIONS**

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
14/15	2	9	4	4	1	5	6	1	5	13	14	8	72	6		
15/16	1	10	7	2	2	6	2	2	1	1	4	4	42	4	58%	-3
16/17	7	7	7	2	2	8	6	5	2	2	8	9	65	5	155%	2
17/18	6	0	0	1	4	5							16	3	49%	-3

Other registrations July to date is are down 52% from 16/17, down 43% from 15/16, and down 46% from 14/15.  
Other registration monthly average is down 51% from 16/17, down 24% from 15/16, and down 56% from 14/15.

**DISPOSITIONS**

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
14/15	6	1	4	5	5	5	3	5	4	4	5	10	57	5		
15/16	19	5	9	5	2	9	1	1	3	1	1	2	58	5	102%	0
16/17	4	8	3	1	4	1	6	10	2	0	6	9	54	5	93%	0
17/18	6	4	0	1	2	3							16	3	59%	-2

Other dispositions July to date are down 24% from 16/17, down 67% 15/16, and down 38% from 14/15.  
Other disposition monthly average down 41% from 16/17, down 45% from 15/16, and down 44% from 14/15.

**BALANCE OPEN CASES**

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Avg.	% Chg of Avg	Yr-Yr AvgChg
14/15	3	11	11	10	6	7	10	6	7	15	24	22	11		
15/16	4	9	8	5	5	2	3	4	2	2	5	7	5	42%	-6
16/17	10	9	13	14	12	20	19	14	0	2	8	8	11	230%	6
17/18	8	0	0	0	2	5							3	23%	-8

Other balance of open cases is down 81% from 16/17, down 55% from 15/16, and down 69% from 14/15.  
Other balance monthly average is down 77% from 16/17, down 46% from 15/16, and down 77% from 14/15.

16/17	23%	19%
15/16	54%	45%
14/15	23%	31%
chg 14/15 avg		chg 14/15 YTD

# FY ALL PROGRAM TRENDS-AO

## REGISTRATIONS

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
14/15	1,847	1,729	1,636	1,873	1,298	1,417	1,095	1,288	1,605	1,608	1,470	1,116	17,982	1,499		
15/16	1,642	1,586	1,088	1,114	1,156	1,206	989	1,003	1,412	1,260	1,018	1,397	14,871	1,239	83%	-259
16/17	1,059	1,059	1,318	1,010	824	1,071	886	851	1,134	974	1,016	1,283	12,485	1,040	84%	-199
17/18	1,186	1,171	852	900	1,118	950							6,177	1,030	99%	-11

Registrations July to date down 3% from 16/17, down 21% from 15/16, and down 37% from 14/15.

Registration monthly average down 1% from 16/17, down 17% from 15/16, and down 31% from 14/15.

16/17	99%	97%
15/16	83%	79%
14/15	69%	63%

chg 14/15 avg

chg 14/15 YTD

## DISPOSITIONS

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
14/15	1,583	1,813	1,925	1,568	1,438	1,637	1,415	1,377	1,269	1,346	1,320	1,798	18,489	1,541		
15/16	1,888	1,597	1,432	1,242	947	1,413	1,217	842	1,429	958	1,273	732	14,970	1,248	81%	-293
16/17	965	1,401	1,261	1,274	1,104	959	961	1,062	1,078	1,022	1,146	1,107	13,340	1,112	89%	-136
17/18	1,017	1,038	867	973	1,050	1,110							6,055	1,009	91%	-103

Dispositions July to date are up 13% from 16/17, down 29% from 15/16, and down 39% from 14/15.

Disposition monthly average is down 9% from 16/17, down 19% from 15/16, and down 35% from 14/15.

16/17	91%	87%
15/16	81%	71%
14/15	65%	61%

chg 14/15 avg

chg 14/15 YTD

## BALANCE OPEN CASES

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Avg.	% Chg of Avg	Yr-Yr AvgChg
14/15	2,484	1,804	2,049	2,575	2,562	1,970	1,783	1,690	2,028	2,290	2,436	1,752	2,119		
15/16	1,499	1,483	1,137	1,006	1,222	998	771	929	951	1,243	982	1,645	1,156	55%	-963
16/17	1,738	1,395	1,449	1,181	900	1,016	936	725	782	731	603	775	1,019	88%	-136
17/18	943	1,073	1,052	978	1,046	880							995	98%	-24

Open Balance to date is down 22% from 16/17, down 19% from 15/16, and down 56% from 14/15.

Open Balance monthly average is down 2% from 16/17, down 14% from 15/16, and down 53% from 14/15.

16/17	98%	78%
15/16	86%	81%
14/15	47%	44%

chg 14/15 avg

chg 14/15 YTD

**APPELLATE OPERATIONS TL & Case Aging TRENDS**

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Avg.
Standard 45-Day	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%
Standard 75-Day	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%
Standard 150-Day	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%
Standard Case	40	40	40	40	40	40	40	40	40	40	40	40	40
Age													
11/12 45-Day	5.2%	6.9%	4.6%	10.1%	10.6%	10.5%	11.6%	11.7%	17.2%	16.6%	47.9%	70.0%	18.6%
11/12 75-Day	89.2%	87.9%	60.8%	43.9%	40.0%	43.1%	72.7%	86.4%	89.5%	85.5%	91.0%	90.8%	73.4%
11/12 150-Day	99.7%	99.4%	99.4%	97.3%	98.9%	99.0%	98.9%	99.2%	99.5%	99.3%	99.3%	99.1%	99.1%
Case Aging	39	45	43	47	48	44	39	38	39	37	32	30	40
12/13 45-Day	66.4%	57.4%	20.5%	12.8%	28.7%	40.7%	25.5%	22.1%	14.3%	13.1%	24.0%	53.3%	31.6%
12/13 75-Day	94.0%	91.8%	81.7%	80.9%	80.6%	76.4%	75.4%	83.2%	75.3%	82.7%	76.6%	90.6%	82.4%
12/13 150-Day	99.3%	99.5%	99.4%	99.7%	99.2%	99.0%	99.0%	99.6%	98.3%	99.7%	99.8%	99.7%	99.4%
Case Aging	31	38	44	48	44	49	45	45	41	41	35	29.1	41
13/14 45-Day	62.3%	76.0%	72.4%	56.6%	77.4%	80.5%	74.5%	52.4%	52.5%	51.0%	59.1%	77.1%	66.0%
13/14 75-Day	92.1%	94.4%	90.7%	90.3%	94.8%	96.3%	97.3%	93.1%	92.3%	91.6%	93.3%	96.3%	93.5%
13/14 150-Day	99.7%	99.7%	99.8%	99.8%	99.6%	99.9%	99.9%	99.5%	99.6%	99.4%	99.6%	99.9%	99.7%
Case Aging	30.1	31.0	32.2	30.1	28.4	24.0	31.1	35.0	33.8	31.8	27.8	29.3	30.4
14/15 45-Day	77.9%	79.7%	69.8%	42.1%	48.6%	56.9%	38.5%	39.7%	42.4%	45.1%	20.5%	57.5%	51.6%
14/15 75-Day	96.9%	96.4%	95.7%	96.1%	90.6%	93.4%	91.3%	88.8%	82.1%	67.8%	77.4%	93.6%	89.2%
14/15 150-Day	99.2%	99.8%	99.8%	99.8%	99.7%	99.8%	99.5%	99.5%	99.0%	99.9%	99.8%	99.8%	99.6%
Case Aging	28.3	30.3	32.3	35.1	35.9	37.6	36.0	41.1	38.8	41.5	33.4	33.9	35.4
15/16 45-Day	43.2%	21.1%	35.1%	40.2%	69.0%	68.4%	82.5%	81.0%	73.4%	72.8%	77.7%	79.8%	62.0%
15/16 75-Day	92.4%	94.6%	87.9%	89.1%	95.3%	94.6%	96.4%	97.3%	97.6%	96.6%	93.4%	94.6%	94.1%
15/16 150-Day	99.6%	99.8%	99.8%	99.4%	99.8%	98.9%	99.4%	99.5%	99.8%	99.7%	99.2%	99.8%	99.6%
Case Aging	37.3	40.9	42.2	33.1	32.9	29.8	29.6	31.5	30.8	31.2	29.2	25.0	32.8
16/17 45-Day	77.4%	78.9%	62.1%	47.7%	27.8%	52.6%	68.7%	77.2%	73.4%	53.3%	72.1%	82.1%	64.4%
16/17 75-Day	98.0%	95.2%	92.3%	95.1%	91.1%	90.2%	93.8%	95.4%	96.9%	93.9%	97.3%	96.8%	94.7%
16/17 150-Day	99.7%	99.4%	99.7%	100.0%	100.0%	99.6%	99.9%	99.3%	99.6%	100.0%	100.0%	99.8%	99.7%
Case Aging	29.0	33.4	32.3	40.1	37.7	34.0	31.5	31.7	32.4	32.5	30.4	27.9	32.7
17/18 45-Day	88.6%	79.0%	69.2%	71.43%	73.15%	81.77%	72.1%	75.27%	82.46%				77.0%
17/18 75-Day	98.0%	99.2%	96.2%	95.90%	95.54%	96.71%	98.4%	96.02%	96.62%				97.0%
17/18 150-Day	99.8%	100.0%	100.0%	99.89%	99.89%	99.6%	99.6%	99.68%	99.59%				99.8%
Case Aging	25.4	30.3	25.8	27.0	27.4	32.9	36.9	30.1	30.8				29.6

# UI TRENDS-AO

Program Codes 1, 2, 3, 4, 5, 6, 8, 23, 24, 28, 29, 30, 31, 33, 34, 35, 36, 37, 38, 41, 42

## REGISTRATIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2014	1,620	1,608	1,558	1,883	1,572	1,743	1,790	1,676	1,563	1,795	1,234	1,332	19,374	1,615		
2015	1,027	1,225	1,534	1,518	1,394	1,056	1,583	1,480	999	1,070	1,114	1,142	15,142	1,262	78%	-353
2016	937	967	1,345	1,211	960	1,322	996	986	1,248	964	775	1,010	12,721	1,060	84%	-202
2017	825	784	1,046	923	962	1,216	1,122	1,068	806	833	1,062	904	11,551	963	91%	-97

UI registrations Jan to date are down 9% from 2016, down 24% from 2015, and down 40% from 2014

UI registration monthly average is down 9% from 2016, down 24% from 2015, and down 40% from 2014

## DISPOSITIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2014	1,443	1,490	1,689	1,817	1,599	1,548	1,518	1,752	1,871	1,503	1,381	1,571	19,182	1,599		
2015	1,348	1,285	1,212	1,271	1,231	1,733	1,782	1,527	1,318	1,139	907	1,345	16,098	1,342	84%	-257
2016	1,168	799	1,359	919	1,221	678	923	1,325	1,219	1,243	1,035	924	12,813	1,068	80%	-274
2017	886	975	963	957	1,081	1,065	949	965	831	931	937	1,037	11,577	965	90%	-103

UI dispositions Jan to date are down 10% from 2016, down 28% from 2015, and down 40% from 2014

UI disposition monthly average is down 10% from 2016, down 28% from 2015, and down 40% from 2014

## BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	End of yr Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2014	1,994	2,106	1,936	1,986	1,979	2,166	2,432	2,349	2,047	2,340	2,181	1,937	1,937	2,121		
2015	1,613	1,549	1,873	2,120	2,277	1,599	1,394	1,342	1,021	949	1,161	1,161	1,161	1,505	71%	-616
2016	713	878	902	1,185	917	1,560	1,631	1,291	1,317	1,033	773	862	862	1,089	72%	-416
2017	797	606	688	651	533	941	853	953	922	821	944	807	9,516	793	73%	-296

UI balance of open cases Jan to date are up 27% from 2016, down 47% from 2015, and down 63% from 2014

UI balance monthly average is down 27% from 2016, down 47% from 2015, and down 63% from 2014



**DI TRENDS-AO**  
Program Codes 7, 10, 11, 12, 16 & 20

**REGISTRATIONS**

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2014	35	45	36	60	48	57	55	39	59	69	52	71	626	52		
2015	59	54	57	72	56	51	52	91	72	37	38	54	693	58	111%	6
2016	41	33	60	44	46	60	41	51	46	34	40	44	540	45	78%	-13
2017	47	56	58	37	32	50	37	49	23	43	30	33	495	41	92%	-4

DI registrations Jan to date down 8% from 2016, down 29% from 2015, down 21% from 2014.

DI registration monthly average down 8% from 2015, down 29% from 2015, and down 21% from 2014.

**DISPOSITIONS**

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2014	59	37	38	50	45	46	45	50	50	55	45	56	576	48		
2015	59	74	53	59	74	52	80	56	101	87	34	55	784	65	136%	17
2016	39	31	61	37	48	47	31	65	35	25	56	29	504	42	64%	-23
2017	56	59	76	44	39	27	54	55	19	30	41	36	536	45	106%	3

DI dispositions Jan to date up 6% from 2016, down 32% from 2015, down 7% from 2014.

DI disposition monthly average up 6% from 2016, down 32% from 2015, and down 7% from 2014.

**BALANCE OPEN CASES**

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	End of yr Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2014	52	61	60	68	71	82	92	81	91	106	112	127	127	84		
2015	127	107	111	125	109	106	77	112	82	32	37	34	34	88	106%	5
2016	36	38	38	44	43	55	65	51	62	71	55	70	70	52	59%	-36
2017	61	58	40	33	27	49	32	26	28	43	34	29		38	73%	-14

Open Balance of DI Jan to date up 27% from 2016, down 57% from 2015, and down 54% from 2014.

Open Balance monthly average down 27% from 2016, down 57% from 2015, and down 54% from 2014.

**TAX TRENDS-AO**  
Program Codes 15, 17, 18, 32, 45, 46, 47, 48

**REGISTRATIONS**

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2014	24	11	18	9	1	8	0	5	10	5	11	9	111	9		
2015	3	8	9	5	6	1	6	5	10	5	2	4	64	5	58%	-4
2016	9	1	6	4	8	11	15	15	17	10	7	9	112	9	175%	4
2017	8	6	12	9	14	8	21	49	20	23	22	7	199	17	178%	7

Tax registrations Jan to date are up 78% from 2016, up 211% from 2015, and up 79% from 2014

Tax registration monthly average is down 78% from 2016, up 211% from 2015, and up 79% from 2014

2016	178%	178%
2015	311%	311%
2014	179%	179%

chg to '14 avg

chg to '14 YTD

**DISPOSITIONS**

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2014	8	16	12	7	13	32	6	10	0	5	7	5	121	10		
2015	5	13	0	12	10	3	7	9	4	11	4	4	82	7	68%	-3
2016	8	11	6	1	3	5	7	3	4	5	9	5	67	6	82%	-1
2017	13	18	16	13	20	6	8	55	12	11	70	32	274	23	409%	17

Tax dispositions Jan to date are up 309% from 2016, up 234% from 2015 and up 126% from 2014

Tax disposition monthly average is up 309% from 2016, up 234% from 2015, and up 126% from 2014

2016	409%	409%
2015	334%	334%
2014	226%	226%

chg to '14 avg

chg to '14 YTD

**BALANCE OPEN CASES**

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	End of yr Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2014	74	63	69	71	59	35	22	18	28	27	31	35	35	44		
2015	33	28	37	30	26	25	24	20	26	20	19	19	19	26	58%	-19
2016	19	9	9	12	17	23	32	44	57	63	60	64	64	34	133%	9
2017	59	47	45	41	35	37	50	26	100	114	66	37		55	161%	21

Tax balance of open cases Jan to date is up 61% from 2016, up 114% from 2015, and up 23% from 2014

Tax balance monthly average is up 61% from 2016, up 114% from 2015, and down 23% from 2014

2016	161%	161%
2015	214%	214%
2014	123%	123%

chg to '14 avg

chg to '14 YTD

**OTHER TRENDS-AO**  
Program Codes 9,13, 14, 19, 21,22, 40, 44

**REGISTRATIONS**

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2014	2	2	8	7	2	4	2	9	4	4	1	5	50	4		
2015	6	1	5	13	14	8	1	10	7	2	2	6	75	6	150%	2
2016	2	2	1	1	4	4	7	7	7	2	2	8	47	4	63%	-2
2017	6	5	2	2	7	9	6	0	0	1	4	5	47	4	100%	0

Other registrations Jan to date are unchanged from 2016 and down 37% from 2015, and Down 6% from 2014  
Other registration monthly average down unchanged from 2016, down 37% from 2015, and down 6% from 2014

2106	100%	100%
2015	63%	63%
2014	94%	94%

chg to '14 avg

chg to '14 YTD

**DISPOSITIONS**

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2014	7	2	4	3	4	8	6	1	4	5	5	5	54	5		
2015	3	5	4	4	5	10	19	5	9	5	2	9	80	7	148%	2
2016	1	1	3	1	1	2	4	8	3	1	4	1	30	3	38%	-4
2017	6	10	2	0	6	9	6	4	0	1	2	3	49	4	163%	2

Other dispositions Jan to date are up 63% from 2016, down 39% from 2015, and down 9% from 2014  
Other disposition monthly average up 63% from 2016, down 39% from 2015, and down 9% from 2014

2106	163%	163%
2015	61%	61%
2014	91%	91%

chg to '14 avg

chg to '14 YTD

**BALANCE OPEN CASES**

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	End of yr Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2014	1	1	9	13	11	7	3	11	11	10	6	7	7	8		
2015	10	6	7	15	24	22	4	9	8	5	5	2	2	10	130%	2
2016	3	4	2	2	5	7	10	9	13	14	12	20	20	8	86%	-1
2017	19	14	0	2	2	8	8	0	0	0	2	5		5	59%	-3

Other balance of open cases is up 41% from 2016, down 49% from 2015, and down 33% from 2014  
Other balance monthly average down 41% from 2016, down 49% from 2015, and down 33% from 2014

2106	59%	59%
2015	51%	51%
2014	67%	67%

chg to '14 avg

chg to '14 YTD

# ALL PROGRAM TRENDS-AO

## REGISTRATIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2014	1,681	1,666	1,620	1,959	1,623	1,812	1,847	1,729	1,636	1,873	1,298	1,417	20,161	1,680		
2015	1,095	1,288	1,605	1,608	1,470	1,116	1,642	1,586	1,088	1,114	1,156	1,206	15,974	1,331	79%	-349
2016	989	1,003	1,345	1,260	1,018	1,397	1,059	1,059	1,318	1,010	824	1,071	13,353	1,113	84%	-218
2017	886	851	1,134	974	1,016	1,283	1,186	1,171	852	900	1,118	.950	12,321	1,027	92%	-86

Registrations Jan to date down 8% from 2016, down 23% from 2015, and down 39% from 2014

Registration monthly average down 8% from 2016, down 23% from 2015, and down 39% from 2014

## DISPOSITIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2014	1,517	1,549	1,743	1,877	1,661	1,634	1,583	1,813	1,925	1,568	1,438	1,637	19,945	1,662		
2015	1,415	1,377	1,269	1,346	1,320	1,798	1,888	1,597	1,432	1,242	947	1,413	17,044	1,420	85%	-242
2016	1,217	842	1,359	958	1,273	732	965	1,401	1,261	1,274	1,104	959	13,345	1,112	78%	-308
2017	961	1,062	1,078	1,022	1,146	1,107	1,017	1,038	867	973	1,050	1,110	12,431	1,036	93%	-76

Dispositions Jan to date are down 7% from 2016, down 24% from 2015, and down 38% from 2014

Disposition monthly average down 7% from 2016, down 27% from 2015, and down 38% from 2014

## BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	End of Yr Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2014	2,057	2,452	1,910	2,509	2,625	2,671	2,484	1,804	2,049	2,575	2,562	1,970	1,970	2,306		
2015	1,783	1,690	2,028	2,290	2,436	1,752	1,499	1,483	1,137	1,006	1,222	998	998	1,610	70%	-695
2016	771	929	902	1,243	982	1,645	1,738	1,395	1,449	1,181	900	1,016	1,016	1,179	73%	-431
2017	936	725	782	731	603	773	943	1,073	1,052	978	1,046	880		877	74%	-302

Open Balance Jan to date is down 24% from 2016, down 46% from 2015, and down 62% from 2014

Open Balance monthly average down 26% from 2016, down 46% from 2015, and down 62% from 2014

2016	74%	74%
2015	54%	54%
2014	38%	38%

chg to 14 avg

chg to 14 YTD

APPELLATE OPERATIONS TL & Case Aging TRENDS													Avg.
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	
Standard 45-Day	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%
Standard 75-Day	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%
Standard 150-Day	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%
Case Age	40	40	40	40	40	40	40	40	40	40	40	40	40
11/12 45-Day	5.2%	6.9%	4.6%	10.1%	10.6%	10.5%	11.6%	11.7%	17.2%	16.6%	47.9%	70.0%	18.6%
11/12 75-Day	89.2%	87.9%	60.8%	43.9%	40.0%	43.1%	72.7%	86.4%	89.5%	85.5%	91.0%	90.8%	73.4%
11/12 150-Day	99.7%	99.4%	99.4%	97.3%	98.9%	99.0%	98.9%	99.2%	99.5%	99.3%	99.3%	99.1%	99.1%
Case Aging	39	45	43	47	48	44	39	38	39	37	32	30	40
12/13 45-Day	66.4%	57.4%	20.5%	12.8%	28.7%	40.7%	25.5%	22.1%	14.3%	13.1%	24.0%	53.3%	31.6%
12/13 75-Day	94.0%	91.8%	81.7%	80.9%	80.6%	76.4%	75.4%	83.2%	75.3%	82.7%	76.6%	90.6%	82.4%
12/13 150-Day	99.3%	99.5%	99.4%	99.7%	99.2%	99.0%	99.0%	99.6%	98.3%	99.7%	99.8%	99.7%	99.4%
Case Aging	31	38	44	48	44	49	45	45	41	41	35	29.1	41
13/14 45-Day	62.3%	76.0%	72.4%	56.6%	77.4%	80.5%	74.5%	52.4%	52.5%	51.0%	59.1%	77.1%	66.0%
13/14 75-Day	92.1%	94.4%	90.7%	90.3%	94.8%	96.3%	97.3%	93.1%	92.3%	91.6%	93.3%	96.3%	93.5%
13/14 150-Day	99.7%	99.7%	99.8%	99.8%	99.6%	99.9%	99.9%	99.5%	99.6%	99.4%	99.6%	99.9%	99.7%
Case Aging	30.1	31.0	32.2	30.1	28.4	24.0	31.1	35.0	33.8	31.8	27.8	29.3	30.4
14/15 45-Day	77.9%	79.7%	69.8%	42.1%	48.6%	56.9%	38.5%	39.7%	42.4%	45.1%	20.5%	57.5%	51.6%
14/15 75-Day	96.9%	96.4%	95.7%	96.1%	90.6%	93.4%	91.3%	88.8%	82.1%	67.8%	77.4%	93.6%	89.2%
14/15 150-Day	99.2%	99.8%	99.8%	99.8%	99.7%	99.8%	99.5%	99.5%	99.0%	99.9%	99.8%	99.8%	99.6%
Case Aging	28.3	30.3	32.3	35.1	35.9	37.6	36.0	41.1	38.8	41.5	33.4	33.9	35.4
15/16 45-Day	43.2%	21.1%	35.0%	40.2%	69.0%	68.4%	82.5%	81.0%	73.4%	72.8%	77.7%	79.8%	62.0%
15/16 75-Day	92.4%	94.6%	88.0%	89.1%	95.3%	94.6%	96.4%	97.3%	97.6%	96.6%	93.4%	94.6%	94.1%
15/16 150-Day	99.6%	99.8%	100.0%	99.4%	99.8%	98.9%	99.4%	99.5%	99.8%	99.7%	99.2%	99.8%	99.6%
Case Aging	37.3	40.9	42.2	33.1	32.9	29.8	29.6	31.5	30.8	31.2	29.2	25.0	32.8
16/17 45-Day	77.4%	78.9%	62.1%	47.7%	27.8%	52.6%	68.7%	77.2%	73.4%	53.3%	72.1%	82.1%	64.4%
16/17 75-Day	98.0%	95.2%	92.3%	95.1%	91.1%	90.2%	93.8%	95.4%	96.9%	93.9%	97.3%	96.8%	94.7%
16/17 150-Day	99.7%	99.4%	99.7%	100.0%	100.0%	99.6%	99.9%	99.3%	99.6%	100.0%	100.0%	99.8%	99.7%
Case Aging	29.0	33.4	32.3	40.1	37.7	34.0	31.5	31.7	32.4	32.5	30.4	27.9	32.7
17/18 45-Day	88.6%	79.0%	69.2%	71.43%	73.15%	81.8%	72.1%	75.3%	82.5%				77.0%
17/18 75-Day	98.0%	99.2%	96.2%	95.90%	95.54%	96.7%	98.4%	96.0%	96.6%				97.0%
17/18 150-Day	99.8%	100.0%	100.0%	100.00%	99.89%	100.0%	99.6%	99.7%	99.6%				99.8%
Case Aging	25.4	30.3	25.8	27.0	27.4	32.9	36.9	30.1	30.8				29.6

[illegible]



APPELLATE OPERATIONS - REPORT SUMMARY

SP

APPELLATE	2017												AO Current Mo. % of Avg.	TOTAL	Appellants Current Mo.
	Jan	Feb	March	April	May	June	July	Aug	Sep	Oct	Nov	Dec			
<b>WORKLOAD</b>															
<b>Registrations</b>															
UI TL	825	784	1,046	923	962	1,216	1,122	1,068	806	833	1,062	904	963	94%	11,551
DI	47	56	58	37	32	50	37	49	23	43	30	33	41	80%	495
Ruling & T-R	5	5	16	3	7	4	5	5	3	4	5	1	5	19%	63
Tax	8	6	12	9	14	8	21	49	20	19	17	7	16	44%	190
Other	1	0	2	2	1	5	1	0	0	1	4	5	2	273%	22
Total	886	851	1,134	974	1,016	1,283	1,186	1,171	852	900	1,118	950	1,027	93%	12,321
Multi Cases															541
<b>Dispositions</b>															
UI TL	886	975	963	957	1,081	1,065	949	965	831	931	937	1,037	965	107%	11,577
DI	56	59	76	44	39	27	54	55	19	30	41	36	45	81%	536
Ruling & T-R	5	9	21	8	5	7	4	7	5	2	3	2	7	31%	78
Tax	13	18	16	13	20	6	8	7	12	9	67	32	18	174%	221
Other	1	1	2	0	1	2	2	4	0	1	2	3	2	189%	19
Total	961	1,062	1,078	1,022	1,146	1,107	1,017	1,038	867	973	1,050	1,110	1,036	107%	12,431
Multi Cases/Ck															628
<b>Balance - Open Cases</b>															
UI TL	797	606	688	684	533	679	853	953	922	821	944	807	774	104%	
DI	61	58	40	34	27	49	32	26	28	43	34	29	38	75%	
Ruling & T-R	18	14	9	4	6	3	4	2	2	2	4	2	6	34%	
Tax	59	47	45	41	35	37	50	92	100	112	62	37	60	62%	
Other	1	0	0	2	2	5	4	0	0	0	2	5	2	286%	
Total	936	725	782	765	603	775	943	1,073	1,052	978	1,046	880	880	100%	502
Multi Cases															Estimate
<b>FO to AO Appeal Rate</b>															
UI TL	4.7%	4.8%	6.1%	4.9%	6.4%	7.5%	6.7%	7.6%	4.4%	5.6%	6.4%	5.6%	5.9%	96.0%	
DI	4.6%	4.6%	6.2%	3.7%	3.6%	4.0%	4.5%	5.2%	2.5%	5.0%	3.1%	4.1%	4.3%	97.2%	
Ruling & T-R	1.5%	1.6%	1.8%	0.8%	1.8%	1.3%	1.9%	1.9%	0.8%	1.7%	2.5%	0.7%	1.5%	44.8%	
Tax	4.7%	1.9%	4.9%	3.2%	5.7%	3.0%	5.8%	13.0%	8.1%	4.9%	4.3%	1.8%	5.1%	35.2%	
Other	5.9%	0.0%	12.5%	7.7%	7.7%	20.0%	5.6%	0.0%	0.0%	7.1%	28.6%	2.8%	8.2%	34.6%	
Overall Rate	4.7%	4.7%	5.9%	4.7%	6.2%	7.1%	6.5%	7.4%	4.2%	5.5%	6.1%	5.4%	5.7%	95.2%	



5

APPELLATE OPERATIONS ~ REPORT SUMMARY															SP		
2017															AO		
APPELLATE		Jan	Feb	March	April	May	June	July	Aug	Sep	Oct	Nov	Dec	Average	Current Mo.		
TIME LAPSE															% of Avg.		
45 Day- 50 %		53	72	82	89	79	69	71	73	82	72	75	82	75	110%		
75 Day- 80 %		94	97	97	98	99	96	96	96	97	98	96	97	97	100%		
150 Day- 95 %		100	100	100	100	100	100	100	100	100	100	100	100	100	100%		
CASE AGE																	
Avg Days-JJ (mean)		32.5	30.4	27.9	25.4	30.3	25.8	27.0	27.4	32.8	36.9	30.1	30.8	29.8	103%		
Avg Days-JJ (median)		28.0	27.0	28.0	23.0	26.0	22.0	21.0	24.0	32.0	34.0	28.0	27.0	26.7	101%		
Over 120 days old																	
JJ Cases		0	0	1	0	0	0	4	3	6	4	2	2	2	109%		
JJ %		0%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	156%		
JJ % w/out Multis		0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%			
NET PYS USED																	
ALJ		7.70	7.97	7.17	8.36	7.18	7.63	6.76	6.55	6.64	8.87	8.75		7.6	115%		
AO Non ALJ		17.58	18.46	18.87	17.16	15.02	14.82	14.42	15.88	13.40	13.67	12.24		15.6	78%		
CTU Non ALJ		1.58	1.54	1.92	1.74	1.63	1.69	1.61	1.90	1.94	1.83	2.91		1.8	158%		
Net Pys		26.86	27.97	27.96	27.26	23.83	24.14	22.79	24.33	21.98	24.37	23.90	0.00	25.0	95%		
RATIOS																	
AO w/o transcribers		2.28	2.32	2.63	2.05	2.09	1.94	2.13	2.42	2.02	1.54	1.40		2.05	68%		
AO with transcribers		2.49	2.51	2.90	2.26	2.32	2.16	2.37	2.71	2.31	1.75	1.73		2.29	75%		
TRANSCRIPTS																	
27		21	33	22	25	22	15	36	34	50	56	38		32	120%	379	
PAGES		1,612	2,016	2,267	1,672	1,350	1,496	759	2,657	2,206	3,444	3,337	2,770	2,132	130%	25,586	
AVG PGS Per T/S		60	96	69	76	54	68	51	74	65	69	60	73	75	97%		
PRODUCTIVITY																	
ALJ DSD/WRK		31.2	33.3	34.2	29.1	36.3	33.0	35.8	36.0	32.6	24.9	31.6		31.2	101%		
Trans Pgs/day		51.01	65.45	63.67	45.76	37.65	40.30	22.45	63.56	56.86	85.54	60.35		51.0	118%		

# Monthly Board Meeting Litigation Report - December 2017

AGENDA ITEM 9

<b>LITIGATION CASES PENDING</b>		<b>TOTAL = 92</b>
<b>SUPERIOR COURT:</b>	Claimant Petitions.....	59
	Employer Petitions.....	14
	EDD Petitions.....	1
	Non-benefit Court Cases .....	3
<b>APPELLATE COURT:</b>	Claimant Appeals.....	9
	Employer Appeals.....	2
	EDD Appeals.....	0
	Non-benefit Court Cases .....	1
<b>ISSUES:</b>	UI.....	73
	DI.....	8
	Tax.....	4
	Non-benefit Court Cases .....	7

## 2017 CALENDAR YEAR ACTIVITY - Benefit & Tax Cases

<b>LITIGATION CASES FILED</b>	<b>YTD</b>	<b>December</b>
<b>SUPERIOR COURT:</b>		
Claimant Petitions.....	30	0
Employer Petitions.....	11	0
EDD Petitions.....	1	0
<b>APPELLATE COURT:</b>		
Claimant Appeals.....	1	0
Employer Appeals.....	1	0
EDD Appeals.....	0	0
<b>LITIGATION CASES CLOSED</b>	<b>YTD</b>	<b>December</b>
<b>SUPERIOR COURT:</b>		
Claimant Petitions.....	40	4
Employer Petitions.....	7	0
EDD Petitions.....	0	0
<b>APPELLATE COURT:</b>		
Claimant Appeals.....	6	0
Employer Appeals.....	1	0
EDD Appeals.....	0	0

## 2017 Decision Summary

<b>Claimant Appeals</b>		<b>Employer Appeals</b>		<b>CUIAB Decisions</b>		
Win: 3	Loss: 41	Win: 2	Loss: 6	Affirmed: 47	Reversed: 5	Remanded: 0

# CALIFORNIA UNEMPLOYMENT INSURANCE APPEALS BOARD

## DECEMBER 2017 PERFORMANCE INDICATORS

### FIELD OPERATIONS

#### MEETING DOL STANDARDS

##### UI TIMELAPSE CASES

<b>Closed Cases</b>	<u>Closed</u>	<u>DOL Standard</u>
% Closed in <= 30 Days	53.6%	≥60%
% Closed in <= 45 Days	81.0%	≥80%

<b>Pending Cases</b>	<u>Avg. Days</u>	<u>DOL Standard</u>
Case Aging	29.1	≤30

<b>WORKLOAD</b>	<u>UI</u>	<u>ALL</u>
Opened	13,998	15,331
Closed	15,369	16,909
Balance of Open Cases	13,798	22,250

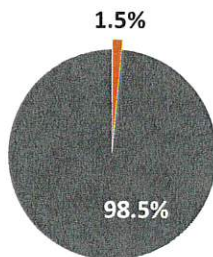
#### CYCLE TIME: AVERAGE DAYS TO CLOSE APPEALS

	<u>Days</u>
UI Timelapse Appeals	40
DI Appeals (including PFL)	70
All Programs	54

#### UI WORKLOAD COMPOSITION AT INTAKE (OPENED)

Regular UI Appeals as % of All UI	99%
UI Extensions as % of All UI	1%

#### UI WORKLOAD COMPOSITION AT END OF MONTH OPEN BALANCE:



UI Extensions made up 1.5% of UI Open Balance, and Regular UI cases made up 98.5%.

### APPELLATE OPERATIONS

#### MEETING DOL GUIDELINES & STANDARDS

##### UI TIMELAPSE CASES

<b>Closed Cases</b>	<u>Closed</u>	<u>DOL Guideline</u>
% Closed in <= 45 Days	82.5%	≥50%
% Closed in <= 75 Days	96.6%	≥80%

<b>Pending Cases</b>	<u>Avg. Days</u>	<u>DOL Standard</u>
Case Aging	30.8	≤40

<b>WORKLOAD</b>	<u>UI</u>	<u>ALL</u>
Opened	904	949
Closed	1,037	1,110
Balance of Open Cases	808	880

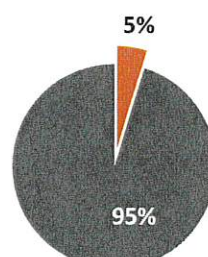
#### CYCLE TIME: AVERAGE DAYS TO CLOSE APPEALS

	<u>Days</u>
UI Timelapse Appeals	44
DI Appeals (including PFL)	44
All Programs	49

#### UI WORKLOAD COMPOSITION AT INTAKE (OPENED)

Regular UI Appeals as % of All UI	94.5%
UI Extensions as % of All UI	5.5%

#### UI WORKLOAD COMPOSITION AT END OF MONTH OPEN BALANCE:



UI Extensions made up 5% of UI Open Balance, and Regular UI cases made up 95%.

**California Unemployment Insurance Appeals Board**  
**FO Cycle Time Summary Report**  
For Cases Closed in December 2017

UI Timelapse CASES	OVERALL Average Days to Process an Appeal	By Step in Process			
		Case Creation Date to Verified Date	Verified Date to Scheduled Date	Scheduled Date to Hearing Date	Hearing Date to Decision Mailed Date
Jurisdiction	Average	Average	Average	Average	Average
Fresno	36	4	11	15	15
Inglewood	46	6	16	14	14
Inland	37	3	9	16	16
Los Angeles	36	3	8	15	15
Oakland	40	6	10	15	15
Orange County	40	5	11	15	15
Oxnard	40	4	16	12	12
Pasadena	38	3	12	14	14
Sacramento	44	4	15	15	15
San Diego	38	4	12	14	14
San Francisco	42	4	16	16	16
San Jose	55	3	26	18	18
<b>Statewide</b>	<b>40</b>	<b>4</b>	<b>13</b>	<b>15</b>	<b>15</b>

ALL CASES	OVERALL Average Days to Process an Appeal	By Step in Process			
		Case Creation Date to Verified Date	Verified Date to Scheduled Date	Scheduled Date to Hearing Date	Hearing Date to Decision Mailed Date
Jurisdiction	Average	Average	Average	Average	Average
Fresno	41	4	16	15	2
Inglewood	87	7	30	17	5
Inland	42	4	11	16	3
Los Angeles	41	3	9	16	3
Oakland	68	7	15	17	3
Orange County	51	5	14	15	3
Oxnard	43	4	16	12	1
Pasadena	43	4	14	14	3
Sacramento	53	4	18	16	3
San Diego	51	4	13	16	1
San Francisco	48	5	17	16	2
San Jose	68	3	28	19	3
Tax Office	170	N/A	N/A	81	192
<b>Statewide</b>	<b>54</b>	<b>4</b>	<b>16</b>	<b>16</b>	<b>3</b>



**California Unemployment Insurance Appeals Board**  
**FO Cycle Time Summary Report**  
**For Cases Closed in December 2017**

<b>PFL CASES</b>	<b>OVERALL Average Days to Process an Appeal</b>	<b>By Step in Process</b>			
		<b>Case Creation Date to Verified Date</b>	<b>Verified Date to Scheduled Date</b>	<b>Scheduled Date to Hearing Date</b>	<b>Hearing Date to Decision Mailed Date</b>
<b>Jurisdiction</b>	<b>Average</b>	<b>Average</b>	<b>Average</b>	<b>Average</b>	<b>Average</b>
Fresno	38	6	2	14	1
Inglewood	46	10	8	18	3
Inland	49	5	32	16	10
Los Angeles	74	5	53	13	1
Oakland	59	8	11	18	8
Orange County	66	9	41	15	1
Oxnard	38	7	3	12	0
Pasadena	64	7	24	12	2
Sacramento	45	5	3	15	8
San Diego	66	9	32	14	1
San Francisco	71	7	29	19	12
San Jose	63	11	40	13	3
<b>Statewide</b>	<b>57</b>	<b>7</b>	<b>23</b>	<b>15</b>	<b>5</b>

<b>DI CASES (No PFL)</b>	<b>OVERALL Average Days to Process an Appeal</b>	<b>By Step in Process</b>			
		<b>Case Creation Date to Verified Date</b>	<b>Verified Date to Scheduled Date</b>	<b>Scheduled Date to Hearing Date</b>	<b>Hearing Date to Decision Mailed Date</b>
<b>Jurisdiction</b>	<b>Average</b>	<b>Average</b>	<b>Average</b>	<b>Average</b>	<b>Average</b>
Fresno	56	7	15	15	7
Inglewood	61	10	16	17	8
Inland	67	4	32	15	10
Los Angeles	80	6	55	14	4
Oakland	70	9	16	19	10
Orange County	90	7	49	15	7
Oxnard	52	9	7	13	3
Pasadena	73	7	20	15	8
Sacramento	60	4	16	15	10
San Diego	66	6	39	13	3
San Francisco	78	8	43	13	6
San Jose	99	11	60	16	1
<b>Statewide</b>	<b>71</b>	<b>7</b>	<b>30</b>	<b>15</b>	<b>7</b>